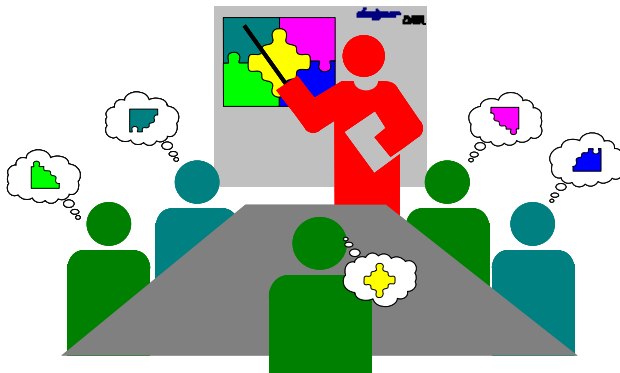




designer DATA  
A.C.N. 051 286 189

# Facilitated Workshop Products



Facilitating Cross Functional Solutions

## Making a Difference

How many of your staff can say "*I make a difference*"? A personal contribution that has resulted in a significant improvement in the company's progress. Or do they suffer the same problems you face; urgent problems to be resolved, changing priorities, little time to address the issues at hand to move from being reactive to creative.



We make the difference!

## Empowerment

All it takes to foster commitment is to assemble a team that are willing to take personal initiative and cooperate with one another, with confidence, to take the company into the next stages of its mission. Then, give them the mandate to collaboratively solve a specific strategic, product, process or technology problem.

Workshop Programme	Duration
1. Workshop Programme Briefing <ul style="list-style-type: none"> <li>Setting the scene</li> </ul>	1 - 2 sessions 2 x 0.5 day
2. Establish Strategic Business Context <ul style="list-style-type: none"> <li>Selecting the right story to tell</li> <li>Outlining the chapters</li> </ul>	1 - 2 sessions 2 days
3. Specify Detailed Process Requirements <ul style="list-style-type: none"> <li>Detailing the plot</li> </ul>	1 - n sessions n x 2 days
4. Management Interim Review <ul style="list-style-type: none"> <li>Critics review</li> </ul>	1 session 2 days

designer DATA consultants have facilitated a number of successful collaborative workshop programmes. In each instance a team was given the mandate to solve a

specific business problem. The designer DATA workshop process was employed to bring together experts that:

- Had the *relevant business knowledge* to contribute to solving the business problem,
- Were *motivated* to find a practical solution to the business problem, and
- Had the *authority* to design and implement the final agreed solution.



The mix of facilitator and business expert provided a dynamic and creative environment. The synergy developed during the workshop process allowed each functional expert to contribute their knowledge to solve the business problem at hand. Each participant *making a difference by contributing their piece of the picture* to obtain a final agreed solution.

## Workshop Products

designer DATA workshops cover business strategy, product definition, process design, issue resolution, action planning, standard taxonomies, system requirements, solution architecture and quality review.

Workshop modules are individually tailored to fulfil the unique requirements of each project undertaken.

Typically a workshop programme involves a cross-functional team of 10 - 20 staff. Larger programmes are possible. For example, one project to develop a telecommunications industry data model involved 100 technical and managerial stakeholders.

## Contact

If you feel the need to make the move from being reactive to creative, then contact:

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# Workshops in Action



## Work Safety Rules:

1. The five minute rule, where only five minutes will be spent discussing each issue. When five minutes is up the discussion topic will be noted as an issue for later resolution. A participant may be identified to resolve the issue prior to the next workshop.
2. No ideas should be criticised. If a participant is unhappy or disagrees with an idea, they should offer an alternative to the team for consideration.
3. Carry out assignments on schedule.
4. Avoid actions that delay progress.
5. Don't give solutions give causes first.
6. Praise every improvement no matter how little.
7. Respect other participants time by being punctual.
8. Keep an open mind and look for merit in the ideas of other team members.
9. Every workshop team member is responsible for the team's progress and what they attain from the experience.

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